



KALISAW LLC · NASA SEWP VI CONTRACT HOLDER

CATEGORY C ORDERING GUIDE

ITC/AV Mission-Based Services · Contract 80TECH26D1655

NASA SEWP VI



Solutions for
Enterprise-
Wide
Procurement

Contract Holder

GWAC · MULTIPLE-AWARD IDIQ

CATEGORY C · GROUP C1 SMALL BUSINESS

8(A) JV · SDVOSB

SEWP OVERVIEW

NASA SEWP (Solutions for Enterprise-Wide Procurement), pronounced “soup,” provides the latest Information Technology, Communication, and Audio-Visual (ITC/AV) solutions and services to all Federal agencies and their approved contractors. Created in 1993, SEWP I was the first Government-Wide Acquisition Contract (GWAC) in the federal acquisition space. The program is self-funded through an Agency Administrative Handling Fee of 0.34% and supports more than 50,000 orders a year.

SEWP VI is a multiple-award GWAC organized into three scope categories: **Category A** – ITC/AV Solutions; **Category B** – Enterprise-Wide ITC/AV Service Solutions; and **Category C** – Mission-Based ITC/AV Service Solutions. KALISAW LLC holds a **Category C** contract.

ABOUT KALISAW LLC

KALISAW LLC is an SBA 8(a) Mentor-Protégé Joint Venture between **Kaliwohi Services Corporation** (8(a), Service-Disabled Veteran-Owned Small Business) and **SAWTST, LLC**. KALISAW provides federal customers with mission-ready personnel, subject-matter expertise, and project leadership across IT, communications, and audiovisual environments, from requirements definition through operations and sustainment.

KALISAW is a **services-only** Contract Holder. We deliver labor-based ITC/AV services under Category C and do not resell hardware or software.

CONTRACT AT A GLANCE

Contract number	80TECH26D1655
Vehicle / type	NASA SEWP VI – multiple-award GWAC (IDIQ)
Scope category	Category C – ITC/AV Mission-Based Services (NAICS 541512), Group C1 Small Business Set-Aside
Effective date	July 10, 2026 · ordering period of 10 years
Orders accepted from	November 1, 2026
Order thresholds	\$2M per order (incl. options) in contract year 1; \$10M in year 2; subject to removal from year 3
Order types allowed	Firm-Fixed-Price, Time-and-Materials, Labor-Hour, and other commercial types per A.1.7
SEWP fee	0.34%, included in all quoted prices (never listed separately)
Socioeconomic	Small Business · 8(a) · SDVOSB
UEI / CAGE	MJR1SUGKGGZ1 / 0JQF9

KALISAW SEWP PROGRAM OFFICE

One point of contact for quotes, orders, post-award support, and order issues.

PRIMARY CONTACT

Mike Perry

NASA SEWP VI Program Manager
mike.perry@kalisaw.com
(512) 578-6521

Charles Eisenhart

Deputy Program Manager
charles.eisenhart@sawtst.com
(678) 833-5535 ext. 429

CORPORATE OFFICE

KALISAW LLC
131 E. Exchange Ave., Suite 120
Fort Worth, TX 76164
kalisaw.com/nasa-sewp

NASA SEWP PROGRAM OFFICE

help@sewp.nasa.gov
Customer Help Desk: (301) 286-1478
Hours: Mon–Fri, 7:30 AM–6:00 PM ET
Orders: sewporders@sewp.nasa.gov
Order fax: (301) 286-0317
www.sewp.nasa.gov



WHAT'S IN SCOPE – CATEGORY C

Category C gives Federal agencies customized solutions at the Mission/Program level that improve and enhance ITC/AV infrastructure. Services may be performed at Government and/or Contractor locations worldwide, as specified in each order. **Product-only requirements are not in scope for Category C.** Unsure if your requirement fits? Send an overview to help@sewp.nasa.gov for a scope review, or contact the KALISAW Program Manager.

1c · Innovation Services

Continuous improvement and new, break-through IT solutions.

3c · Application Services / Software Dev.

Design, build, test, integrate, and sustain applications.

5c · Cloud Services

Cloud strategy, migration, governance, and hosting.

7c · IT Operations & Maintenance / Help Desk

Infrastructure management and service desk support.

9c · Database Services

Administration, tuning, security, on-premises and cloud.

11c · Program Management / Ancillary Services and Supplies

Ancillary support only when integral to the IT services-based effort (e.g., PM/integration, transition, logistics, security management).

2c · Information & Data Analytics (IDAS)

Data science, modeling, big data, AI/ML.

4c · Cybersecurity Services

Architecture, monitoring, incident response, NIST RMF.

6c · Digital Multimedia & Tech. Communications

Broadcast, web, AV, publishing, and imagery support.

8c · Network Services

LAN/WAN, voice, data, and unified communications.

10c · In-Scope Training

IT workforce training and knowledge transfer.

FAIR OPPORTUNITY

SEWP VI is a multiple-award GWAC. Under FAR 16.505(b)(1), each Contract Holder must be given a fair opportunity to be considered for each order exceeding \$10,000 issued under multiple-award contracts. The Contracting Officer determines the method and documents the rationale for each order; the SEWP Quote Request Tool (QRT) is the recommended method.

CONTRACT CLAUSE A.1.13 – FAIR OPPORTUNITY AND REQUESTS FOR QUOTES

Contractors will be provided a fair opportunity at the individual order level as appropriate per FAR Part 16.505(b), including the SEWP RFQ tools. No documentation for the order selection is required to be submitted with the order. All such documentation is to be maintained by the issuing procurement office.

The Contractor shall not market, quote or otherwise offer for sale, any IT Solutions not listed under this contract, until the said solutions are included in the SEWP database of record, and available to all Government end-users.

If the Government issues a Request For Information (RFI) as part of market research, the Contractor may provide items not yet listed on their SEWP contract as part of a market research quote if:

1. all such items are clearly marked as not yet available on their SEWP contract; and
2. the contractor submits a technology refreshment request to add those products to their contract

If the Government issues a Request For Quote (RFQ) or a Market Research Request (MRR), the Contractor may only respond with items available on their Contract and the price of each item shall be the no greater than the price in Attachment F SEWP database of record at the time the quote is issued. If the Contractor has insufficient items on their contract to fully respond to the Formal RFQ, the Contractor must respond with a No Bid.

Unless the RFQ specifically allows for partial quotes, the Contractor must respond fully to all requirements specified in the RFQ.

When submitting a quote to a government end-user, the contractor must clearly state the length of time the quote is valid. The contractor shall honor any order submitted within the stated time period of a quote.

When responding to an RFI or RFQ issued from the NASA SEWP RFQ on-line quoting system, the Contractor must respond as outlined in Attachment C: Contract Holder User Manual (CHUM).

Contract Holders are prohibited from using Government information posted on the NASA SEWP Contract Holder Only Page, such as RFQs, RFIs, etc., for purposes other than proposing on SEWP requirements. This includes Contract Holders providing third parties with SEWP information and requirements for the purpose of assisting companies, that are not SEWP Contract Holders, with providing unsolicited proposals to meet agency requirements already posted to the NASA SEWP RFQ on-line quoting system.



HOW TO OBTAIN A QUOTE

- 1 **Use the SEWP Quote Request Tool (recommended).** Log in at www.sewp.nasa.gov, select **Category C**, your NAICS code and business size (e.g., 8(a) or SDVOSB), and issue an RFQ, RFI, or Market Research Request. KALISAW responds through the SEWP Contract Holder Only Page.
- 2 **Ask questions through the QRT Q&A feature** while the request is open, so all Contract Holders see the same information.
- 3 **Need help scoping a requirement first?** Contact Mike Perry, SEWP VI Program Manager, at mike.perry@kalisaw.com or (512) 578-6521.

Every KALISAW quote states how long it is valid, includes the 0.34% SEWP fee in the price, and is backed by a verification file matching SEWP's database of record. Revised quotes are issued through the QRT "Request Updated Quote" feature.

ORDERING PROCESS

- 1 Your agency prepares the Purchase Request and issues the Delivery/Task Order through its own procurement office, on any valid Federal order form.
- 2 Send the order to the SEWP Program Office at sewporders@sewp.nasa.gov or fax (301) 286-0317. Include the SEWP RFQ number.
- 3 SEWP verifies the order against the quote and assigns a SEWP Control Number (SCN).
- 4 KALISAW acknowledges receipt within one business day and begins performance only after the SCN is assigned.

Modifications (options, funding, scope) follow the same path through the SEWP Program Office. If an order is sent to KALISAW directly, we forward it to SEWP and copy you.

POST-AWARD SUPPORT, WARRANTY & SERVICE POLICY

KALISAW delivers **services only**. We do not furnish hardware or software, so product installation, manufacturer basic or extended warranties, and software maintenance do not apply to KALISAW orders unless a specific service is written into the order. Our service commitments:

- **Start-up and transition:** a kickoff within the timeframe set in the order, with staffing, onboarding, and a transition plan when needed.
- **Performance and quality:** work is managed under the ISO 9001:2015-certified quality management systems of our JV partners, Kaliwohi and SAWTST, against the performance standards and acceptance criteria in each order.
- **Corrective action:** services that don't conform to the order are corrected or re-performed consistent with FAR 52.212-4(a).
- **Reporting:** monthly progress reports and a final order report are submitted through SEWP as required by the contract.
- **Technical and program support:** Mike Perry, mike.perry@kalisaw.com, (512) 578-6521, is the single point of contact for all post-award questions.

TROUBLESHOOTING A PROBLEMATIC ORDER

If an order is delayed, a question about invoicing comes up, or performance isn't meeting expectations, contact KALISAW first. We acknowledge every issue within one business day.

Step	Contact	When to use
1	Mike Perry , SEWP VI Program Manager mike.perry@kalisaw.com · (512) 578-6521	All order status, staffing, performance, invoicing, and modification questions.
2	Charles Eisenhart , Deputy Program Manager charles.eisenhart@sawtst.com · (678) 833-5535 ext. 429	Backup contact if the Program Manager is unavailable.
3	NASA SEWP Program Office help@sewp.nasa.gov · (301) 286-1478	Order processing, SCN questions, or any issue not resolved by KALISAW.